



Report of the Convener

Public Services Board Scrutiny Performance Panel

Annual Review of Work 2018-19

Purpose:	As the municipal year comes to an end it is good practice to reflect on the Panel's work, experience, and effectiveness.
Content:	A summary of the year's activities and achievements is provided.
Councillors are being asked to:	<ul style="list-style-type: none">• Reflect on the year's work; and• Share ideas to improve the effectiveness of PSB scrutiny
Lead Councillor:	Councillor Mary Jones Convener of the Public Services Board Performance Panel.
Lead Officer & Report Author:	Bethan Hopkins - Scrutiny Officer Tel: 01792 636292 E-mail: Bethan.hopkins@swansea.gov.uk

1. Background

- 1.1 As this is the final meeting of this municipal year the Panel is invited to reflect on the year's scrutiny work, experience and effectiveness. Any ideas that will improve the effectiveness of the scrutiny of the PSB are welcome.
- 1.2 To help panel members a summary of the year's work is attached.
- 1.3 Some of the questions the Panel may want to consider:
 - What went well?
 - What did not go so well?
 - Has the Panel's work focused on the right things?
 - What have we learnt that will help us with future PSB scrutiny?

2. Overview

- 2.1 The PSB Scrutiny Panel was established in line with requirements of the Well-being of Future Generations (Wales) Act 2015. (NB - the Scrutiny Programme Committee is the designated scrutiny committee for scrutinising Swansea Public Services Board but has set up the Panel to undertake this role)
- 2.2 The Panel has a core membership of 10, including 7 scrutiny councillors and 3 representatives of partner agencies. (NB - Natural Resources Wales declined the invitation to join the Panel and the Probation Service does not have a non-executive arm from which to provide a nominee, the Police and Crime Commissioner Panel also declined the invitation)

3. Remit of the Panel

- 3.1 The overarching purpose of the Public Services Board Scrutiny Performance Panel is to consider “What difference is Swansea Public Services Board making for citizens?”
- 3.2 In terms of statutory requirements, scrutiny is expected to:
 - Formally receive the Wellbeing Assessment and Wellbeing Plan from the Public Services Board (PSB)
 - Act as a statutory consultee for the Wellbeing Assessment and Wellbeing Plan
 - Receive the Annual Progress report that outlines the steps taken to meet the objectives within the Wellbeing Plan.

4. Supporting Data

- Number of Panel meetings = 5
- Number of Conveners letters = 6 (2 of these to the Future Generation Commissioner)

5. Future Work Programme

- 5.1 The delivery of work under the PSB actions has been in place for approximately 1 year. 2019-20 will continue to focus on this delivery and measure success of effective collaboration within the framework of the 5 ways of working and the 7 well-being goals.
- 5.2 This will include;
 - Scrutiny of the new governance arrangements of the Public Services Board
 - Review of the Annual Report 18/19

Appended:

- Completed Work Plan 2018-2019
- Panel Update for Scrutiny Programme Committee March 2019

Appendix 1

Meeting 1 Wednesday 18 th July 2018 Committee Room 3B	<ul style="list-style-type: none">• Terms of Reference• Governance overview report from Rob Stewart as Chair of PSB. Questions sent in advance• Discussion Session
Meeting 2 Wednesday 3 rd October Committee Room 5	<ul style="list-style-type: none">• Future Generations Commissioner – Question and Answer Session
Meeting 3 Wednesday 5 th December Committee Room 5	<ol style="list-style-type: none">1. <u>Statutory Member Session</u> <u>Working with Nature</u><ul style="list-style-type: none">• Statutory member to discuss questions which have been sent in advance ✚ NRW – Martyn Evans• The plan/objective/steps – where are they involved? What are they doing against the specific steps?2. <u>Objectives/Steps Update</u><ul style="list-style-type: none">• Objective Lead to come in and update on action plan ✚ NRW – Max Stokes and Phil McDonnell• Where are they with delivery and progress?3. <u>Monitoring Item</u><ul style="list-style-type: none">• Suzy Richards to present monitoring report on PSB progress, updates and governance
Meeting 4 Wednesday 6 th February Civic Centre Committee Room 1	<ol style="list-style-type: none">1. <u>Statutory Member Session</u> <u>Live Well, Age Well and Strong Communities</u><ul style="list-style-type: none">• Statutory member to discuss questions which have been sent in advance ✚ Rob Stewart – Swansea Council

	<ul style="list-style-type: none"> • The plan/objective/steps – where are they involved? What are they doing against the specific steps? <p>2. <u>Objectives/Steps Update</u></p> <ul style="list-style-type: none"> • Objective Lead to come in and update on action plan <ul style="list-style-type: none"> ✚ Polly Gordon and Adam Hill – Swansea Council • Where are they with delivery and progress? <p>3. <u>Monitoring Item</u></p> <ul style="list-style-type: none"> • Suzy Richards to present monitoring report on PSB progress, updates and governance
<p>Meeting 5</p> <p>Wednesday 3rd April Committee Room 5</p>	<p>1. <u>Statutory Member Session</u> <u>Early Years</u></p> <ul style="list-style-type: none"> • Statutory member to discuss questions which have been sent in advance <ul style="list-style-type: none"> ✚ Andrew Davies - ABMU • The plan/objective/steps – where are they involved? What are they doing against the specific steps? <p>2. <u>Objectives/Steps Update</u></p> <ul style="list-style-type: none"> • Objective Lead to come in and update on action plan <ul style="list-style-type: none"> ✚ Gary Mahoney – Swansea Council ✚ Alison Williams – Swansea Council • Where are they with delivery and progress? <p>3. <u>Monitoring Item</u></p> <ul style="list-style-type: none"> • Suzy Richards to present monitoring report on PSB progress, updates and governance

Public Services Board Scrutiny Performance Panel Update
March 2019

1. Remit of the Panel

It is a statutory obligation that each Local Authority must ensure its overview and scrutiny committee has the power to:

- a) Review or scrutinise the decisions made or actions taken by the Public Services Board (PSB);
- b) Review or scrutinise the Board's governance arrangements;
- c) Make reports or recommendations to the board regarding its functions or governance arrangements;
- d) Consider matters relating to the Board as the Welsh Ministers may refer to it and report to the Welsh Ministers accordingly; and
- e) Carry out other functions in relation to the board that are imposed on it by the Act.

2. Introduction

The Panel is focused on contributing to the Scrutiny of the Public Services Board by providing a critical friend for the Chair of the Public Services Board and helping to ensure accountability. The overarching question the Panel is asking is: What difference is Swansea PSB making for citizens?

3. Key Activities

The Panel held five meetings between July 2018 and April 2019.

Each meeting (with the exception of the October session with the Future Generations Commissioner) followed the same format. A question and answer session with a statutory member of the PSB, an update from the objective leads on delivery and progress and a governance update. This format allowed for regular monitoring combined with progress reports.

This work has resulted in four convener's letters being sent to the Chair of the PSB and one being sent to the Future Generations Commissioner. The main issues covered during the meetings are below:

July 2018	<ul style="list-style-type: none">• Role of Panel and Work Plan• Governance Overview
October 2018	<ul style="list-style-type: none">• Future Generations Commissioner Sophie Howe – Question and Answer Session
December 2018	<ul style="list-style-type: none">• Statutory Member Q&A

	<ul style="list-style-type: none"> • Working with Nature Objective Update • Governance Update
February 2019	<ul style="list-style-type: none"> • Statutory Member Q&A • Live Well, Age Well Objective Update • Governance Update
April 2019	<ul style="list-style-type: none"> • Statutory Member Q&A • Early Years Objective Update • Governance Update

4. Achievements / Impact

Meeting with the Future Generations Commissioner

In October 2018 Commissioner Howe attended a meeting to give her perspective of PSBs to date and the success and challenges so far.

We heard how the work to date has been ground breaking but there were challenges involved in fundamentally changing how organisations work together and how behaviour and work cultures move forward

We heard about the missed opportunity to regionalise PSBs and that the Commissioner was keen to hear from scrutiny how they are assessing impact.

The Panel suggested that pooled funding was essential going forward and that more robust monitoring and less bureaucracy was needed.

The Panel and Commissioner both agreed that the power of the FGC needs to be reviewed in relation to holding PSBs who are not performing to account.

New PSB Chair

During this year the Chair of the PSB changed to Professor Andrew Davies. The Panel have written to Professor Davies after every meeting to keep him updated about the scrutiny being undertaken.

Professor Davies was also invited to attend the PSB meeting on 3rd April in his capacity as the Statutory Member for ABMU to update the Panel on how he feels progress is being made.

Professor Davies is stepping down as PSB Chair, the Panel will be updated on developments.

Objectives and Governance

Each meeting of the year invited the objective leads to update the Panel on progress and plans under their specific objective. This allows the Panel to keep up to date with the 'on the ground' activities.

Each meeting also scheduled a governance update. A governance review has been ongoing throughout the course of the year and this item allows the Panel to hear the latest progress and contribute ideas to its development.

5. Future Work Programme

Next year's work programme will depend on the outcome of the work planning conference regarding frequency of meetings.